



TELEC NETWORKS LIMITED
VALLEYWORKS
BUCKLESHAM ROAD
BUCKLESHAM
IP10 0AT
01473557570

Dear Parish Clerk of Pebmarsh

I am writing to you today on behalf of Telec Networks, to apologise for the lack of communication with reference to the road closure and works installed on The Street, Pebmarsh, on the 19th August 2020.

The planned works which consists of excavation works of 3m in Footway, 144m in Carriageway, 8x Toby Boxes and 4x Chambers, were programmed to install County Broadband's network.

An internal administrative error on Telec Networks behalf, resulted in letter drops and advance warning signs not being delivered and installed prior to the commencement of works. This understandably has resulted in disruption, frustration and upset within the community.

To enable Telec Networks to continue to secure the road space and prevent delaying the build of the network. Our decision to continue to install the road closure, despite the failure of communication was not the correct decision to make.

As a result of this poor decision and the disruption this has caused the community. Telec Networks have made an internal decision to reinstate all excavations in a permanent or temporary material and remove the road closure on 21st August 2020.

Telec Networks are in the process of re-programming the works and obtaining permission from Essex County Council, to return to this location in September 2020.

Upon receiving approval, Telec Networks will ensure that satisfactory advance noticing in the form of letter drops and installation of advance warning signs are erected on site 14 days prior to the works commencing.

Telec Networks would like to take this opportunity to apologise for all the inconvenience and disruption caused to the community.

Kind regards

Telec Networks Limited.